

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## Monitoring Reporting Requirements Not Met for Charles Town Utilities WV3301905

Our water system violated drinking water monitoring requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

*We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During periods listed in the table below, we did not monitor or test as required and therefore cannot be sure of the quality of our drinking water during that time.*

### What should I do?

At this time, there is nothing you need to do.

The table below lists the monitoring we did not conduct, other violations, and the associated compliance period.

Monitoring Violation	Year-Fed Report #		Monitoring Frequency	Compliance Period
27, CHLORINE Results Not Submitted	2024	5215599	Monthly	JUN 2024
	2024	5215585		FEB 2024
35, TOTAL TRIHALOMETHANES Not Received	2022	5215602	Monthly	SEP 2024
36, CHLORINE Results Not Submitted	2023	5215583	Monthly	FEB 2023
03, NITRATE Results Not Submitted	2023	12765	Monthly	DEC 2022
75, Failure to Provide Public Notice	2024	5215591	Monthly	FEB 2023
	2024	5215592		FEB 2023
	2022	5215540		JAN 2021
	2022	5215538		JUN 2021

### What happened? What is being done? (Describe corrective action)

The listed violations are administrative in nature and do not affect the water quality. We have discussed the problems with the West Virginia Bureau for public health and have resolved the issues. All water sampling has been completed and meets or exceeds the regulations set by the Bureau for Public health and the U.S. Environmental Protection Agency

For more information, please contact Chris Hutzler at 304-725-3761  
(Contact Name) (Phone Number)  
 or 661 S. George St. Suite 101, Charles Town WV 25414  
(Mailing Address)

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

Date Prepared: 1/9/2025 Date Distributed 2/17/2025